



## B

### BAD WEATHER

Don't despair of Salzburg's typical rain!  
Visit the historic cinema "**Mozartkino**": our hotel guests get a special price ! Find more details under "cinema".  
We show regularly also movies in original language.

### BANK (ATM, CASH MASHINE):

The "Volksbank" is only a few steps away from our hotel.  
**Opening hours:** Mon-Fry 09:00 am to 12:30 pm and 2:30 pm to 4:30 pm, closed Sat-Sun. There is also a 24/7 cash machine (ATM, ABM).

### BREAKFAST:

Our buffet breakfast is served from 7 am to 10 am  
(on the mezzanine, between reception and first floor; press "HP" in the elevator).  
If the weather is good you can also enjoy your breakfast outside on our terrace.

## C

### CAR RENTAL:

We cooperate with some well-known international car rental agencies. The receptionists will gladly assist you in renting a car.

### CINEMA:

Visit our historic cinema "**Mozartkino**"- the probably oldest cinema in the world. From 1905 the cinema welcomes almost every day its guests. Our hotel guests get a special price! In one of our movie theaters you will find remains of the Roman Empire.  
We show regularly also movies in original language.

### CHECK IN & OUT:

Our rooms are available from 3:00 pm. On departure day we kindly ask you to leave your room until eleven (11:00).  
If you would like to have a late check-out, please inform the reception as soon as possible (direct dial 91). It's on request and availability

### CREDIT CARDS:

We accept Visa, Master, Amex, Diners and cash cards (Maestro). Please be aware that it might be useful to have some money in cash on you, since some shops do only take credit cards for an amount higher than € 10.00.

## D

### DINNER:

Our hotel is situated in the heart of Salzburg's old town. We are surrounded by many restaurants: exclusive and elegant, casual or down-to-earth. There is always the right choice for



everybody's taste. Ask the receptionist, she/he can give you the right recommendation and will help you reserving a table.

**DOCTOR:**

Medical treatment is possible at the hospital "Barmherzige Brüder" (3 minutes walking distance from the hotel) or "Unfallkrankenhaus" (10 minutes walking distance).

## E

**EMERGENCY NUMBERS:**

Fire brigade: (0) 122  
Police: (0) 133  
Ambulance: (0) 144

**EUROPARK:**

The Europark is one of the largest shopping centers in the central European area. This mall is located in the periphery of Salzburg, 30 minutes by bus from the old town (bus Nr. 1 or Nr. 28 from *Hanuschplatz* or bus nr. 9 from *Makartplatz*).

**OPENING HOURS:** Mon-Thu: 9:00 am to 7:30 pm; Fri 9:00 am to 9:00 pm; Sat 9:00 am to 6:00 pm.

**EVALUATION:**

If you enjoyed your stay at our hotel, we would appreciate your positive feedback on [www.holidaycheck.at](http://www.holidaycheck.at) or [www.tripadvisor.at](http://www.tripadvisor.at)!

**ENVIRONMENT**

We are pleased to inform you that we are partner of the *climate alliance*. Therefore we kindly ask you to help us protecting the environment as well. Please turn off the lights, close the windows during wintertime, plug off electric devices after charging. By leaving towels on the floor you signal us that they need to be washed. But with a simple decision to use your towel another time you can already help the environment!

## H

**HAIRDRESSER:**

You will find a fabulous hairdresser at the end of the Kaigasse: "Friseur am Kajetanerplatz" owned by Ms. Ulrike Pachler. Kajetanerplatz No. 5; Phone: 0043 662 84 09 77  
Please make an appointment in advance at the reception!

## I

**IDEAS:**

Nobody's perfect! But we are working hard to spot any shortcomings or inconveniences. Have you encountered any problems? Is something missing in your room? Do you have a special wish? Please let us know as soon as possible, so that we can do our best to make your time in our hotel memorable!

**INTERNET:**

There is free Wi-Fi in the whole hotel without password



## L

### LIBRARY:

You'll find a small library in our mezzanine floor (press "HP" in the elevator – at the elevator to the right and then to the left). Please feel free to lend a book; if you please just could lay it back again afterwards.

### LUGGAGE ROOM:

Our luggage room is next to the reception. You can store your luggage there at anytime!

## M

### MAIL:

You can leave your postcards/letters with us. We will post them for you. Please make sure everything is stamped before you give it to the reception.

## P

### PETS:

Are very welcome! Please do not bring your dog to breakfast with you – out of respect for the other guests. Please do also not allow your pet to jump on the bed or on the chair. The charge for your pet is € 9.00 per day (food is not included).

### PHARMACY:

You will find the pharmacy "Zum Heiligen Rupertus" at the Maxglaner Hauptstrasse 13.

You can find the pharmacy just 2 minutes from our hotel

**Opening hours:** Monday to Friday: 8.00 am to 6.00 pm

Saturday: 8.00 am to 12.00 am

If you need medication outside these business hours, please ask the reception.

## R

### RESTAURANT:

We recommend the world famous "Stiegl Brewery" with typical Austrian food specialities, just 5 minutes away

Opposite the street you can find "FIT" They serve excellent Burger dishes or fantastic bowls and wraps

10 minutes away you can find an excellent italiana restaurant "Cavalli"

They serve very good pizza, pasta and typical Italian food.



## S

### **SALZBURG CARD:**

The Salzburg Card is a convenient possibility to visit Salzburg's most important sights, attractions and museums. You can purchase the Salzburg Card at the reception and receive further information as well. You have the choice between 24 hours, 48 hours and 72 hours of validity.

### **SMOKING:**

Our hotel is a non-smoking hotel. We kindly ask you for your understanding and to refrain from smoking in the entire building. In case of nonobservance we have to charge € 150.00. Please note that smoking on the terrace is also forbidden.

## T

### **TELEPHONE:**

For reception at opening hours 07:00 am - 8:00 pm dial 43.  
**In case of emergency after this time dial 100**

### **TOURIST INFORMATION:**

It is at the Mozartplatz (15 minutes walking from our hotel).  
**Opening hours:** 09.00 am until 6.00 pm

### **TOURS:**

Please ask at the front desk! We are prepared to help you!

## U

### **UMBRELLA:**

You may borrow an umbrella at the reception against a deposit of € 10.00

## W

### **WAKE-UP CALL:**

Wake-up calls are possible, please ask the front office team