



## B

- BATH ROBES/BATH TOWELS:** You can get a cosy bath robe at the reception. You will always find fresh bath towels at the entrance to the sauna section. Their use is free of charge.
- BAD WEATHER** Don't despair of Salzburg's typical rain! Visit our historic cinema "**Mozartkino**": our hotel guests get a special price of € 7.00. Find more details under "cinema". We regularly show movies in original language as well (no subtitles).
- BANK (ATM, CASH MACHINE):** The "HYPO Salzburg Nonntal" is only a few steps away from our hotel.  
**Opening hours:** Mon-Fri 08:30 am to 12:30 pm and on Mondays and Thursdays from 2:00 pm to 4:00 pm, closed Sat-Sun. There is also a 24/7 cash machine (ATM, ABM).
- BEST-PRICE-GUARANTEE:** You book via our website and benefit from our lowest rate at that time including free entry to our Mozart cinema. If you find a cheaper rate on another website\* within 12 hours of booking (the time the email confirmation goes out counts), send us the link and you will receive the same rate plus a bottle of Prosecco or something non-alcoholic of your choice in your room as a courtesy from the house.  
\*Same period, same cancellation conditions, same room category, voucher platforms are excluded from this!
- BOLLARD:** If you are using the hotel's parking space and you want to leave the city during your stay, you have the opportunity to get a remote control for the bollards at the reception against a € 50.00 deposit (also chargeable to the room).
- BREAKFAST:** Our buffet breakfast is served from 7.00 am to 11.00 am (on the mezzanine, between reception and first floor; press "HP" in the elevator).  
If the weather is good, you can also enjoy your breakfast outside on our terrace.

## C

- CAR RENTAL:** We cooperate with some well-known international car rental agencies. The receptionists will gladly assist you in renting a car.
- CINEMA:** Visit our historic cinema "**Mozartkino**"- the probably oldest cinema in the world. From 1905 the cinema welcomes almost every day its guests. Our hotel guests get a special price of € 7.00! Guests who have booked with us via our homepage or directly (e-mail, telephone) receive one free entry to our cinema. In one of our movie theaters you will find remains of the Roman Empire.  
We regularly show films in the original English soundtrack with no subtitles.



**CHECK IN & OUT:** Our rooms are available from 3:00 pm. On departure day we kindly ask you to leave your room until noon (12:00pm). If you would like to have a late check-out, please inform the reception as soon as possible (direct dial 91).

**CREDIT CARDS:** We accept Visa, Master, Amex, Diners and cash cards (Maestro & V-Pay). Please be aware that it might be useful to have some money in cash on you, since some shops do only take credit cards for an amount higher than € 10.00.

## D

**DINNER:** Our hotel is situated in the heart of Salzburg's old town. We are surrounded by many restaurants: exclusive and elegant, casual or down-to-earth. There is always the right choice for everybody's taste. Ask the receptionist, she/he can give you the right recommendation and will help you reserving a table.

**DOCTOR:** Medical treatment is possible at the hospital "Barmherzige Brüder" (3 minutes walking distance from the hotel) or "Unfallkrankenhaus" (10 minutes walking distance).

## E

**E-CHARGING STATION** You are welcome to charge your e-car at our hotel's own car park at a reasonable price. Please reserve a parking space at our reception.

**EMERGENCY NUMBERS:** Fire brigade: (0) 122  
Police: (0) 133  
Ambulance: (0) 144

**EUROPARK:** The Europark is one of the largest shopping centers in the central European area. This mall is located in the periphery of Salzburg, 30 minutes by bus from the old town (bus Nr. 1 or Nr. 28 from *Hanuschplatz* or bus nr. 9 from *Makartplatz*).

**OPENING HOURS:** Mon-Thu: 9:00 am to 7:30 pm; Fri 9:00 am to 9:00 pm; Sat 9:00 am to 6:00 pm.

**EVALUATION:** If you enjoyed your stay at our hotel, we would appreciate your positive feedback on [www.holidaycheck.at](http://www.holidaycheck.at) or [www.tripadvisor.at](http://www.tripadvisor.at)!

**ENVIRONMENT** We are pleased to inform you that we are partner of the *climate alliance*. Therefore, we kindly ask you to help us protecting the environment as well. Please turn off the lights, close the windows during wintertime, plug off electric devices after charging. By leaving towels on the floor, you signal us that they need to be washed. But with a simple decision to use your towel another time you can already help the environment!



## H

**HAIRDRESSER:** You will find a fabulous hairdresser at the end of the Kaigasse: "Friseur am Kajetanerplatz" owned by Ms. Ulrike Pachler. Kajetanerplatz No. 5; Phone: 0043 662 84 09 77  
Please make an appointment in advance at the reception!

## I

**IDEAS:** Nobody's perfect! But we are working hard to spot any shortcomings or inconveniences. Have you encountered any problems? Is something missing in your room? Do you have a special wish? Please let us know as soon as possible, so that we can do our best to make your time in our hotel memorable!

**INTERNET:** There is free Wi-Fi in the whole hotel. Username kasererbraeu and password: hotel

## L

**LAUNDRY SERVICE:** We offer laundry service in our hotel. It needs 24 hours to deliver your washed clothes.  
Please fill in the list enclosed, put your laundry in the white bag which is in your cupboard and leave it on the bed, the chambermaid will take it with her.  
We do not assume responsibility for possible damages (please remove paper handkerchiefs!).

**LIBRARY:** You'll find a small library in our mezzanine floor (press "HP" in the elevator – at the elevator to the right and then to the left). Please feel free to lend a book; if you please just could lay it back again afterwards.

**LUGGAGE ROOM:** Our luggage room is next to the reception. You can store your luggage there at any time!

## M

**MAIL:** You can leave your postcards/letters with us. We will post them for you. Please make sure everything is stamped before you give it to the reception.

## P

**PETS:** Are very welcome! Please do not bring your dog to breakfast with you – out of respect for the other guests. Please do also not allow your pet to jump on the bed or on the chair. The charge for your pet is € 15.00 per day (food is not included).

**PHARMACY:** You will find the pharmacy "Alte Hofapotheke" at the "Alter Markt", the square next to the "Residence Square".  
Address: Alter Markt 6, 5020 Salzburg  
Phone: 0043 662 84 36 23  
**Opening hours:** Monday to Friday: 8.00 am to 6.00 pm  
Saturday: 8.00 am to 12.00 am



## R

**RECEPTION:** The reception is available from 06.30 am to 10.30 pm (direct dial 91).

**RESTAURANT:** In the immediate surroundings you will find two excellent typical Austrian restaurants that serve delicious specialties from Salzburg: the restaurant Hinterbrühl and the restaurant Pauli Stubm.  
In the same building as our hotel there is an Italian restaurant, the "Trattoria Domani" (access from inside the hotel). They serve very good pizza, pasta and typical Italian food.

## S

**SALZBURG CARD:** The Salzburg Card is a convenient possibility to visit Salzburg's most important sights, attractions and museums. You can purchase the Salzburg Card at the reception and receive further information as well. You have the choice between 24 hours, 48 hours and 72 hours of validity.

**SMOKING:** Our hotel is a non-smoking hotel. We kindly ask you for your understanding and to refrain from smoking in the entire building. In case of nonobservance, we have to charge € 150.00. Please note that smoking on the terrace on the mezzanine floor is also forbidden.

## T

**TAXI:** You can reach your Salzburg taxi on (0662) 81 11. Our reception will be happy to order a taxi for you on request.

**TRAIN STATION:** Salzburg's main railway station is about 15 minutes away from the hotel. The bus lines 5 and 25 go directly there. Your starting stop "Justizgebäude" is only a few metres away from the hotel - directly at HYPO Salzburg Nonntal.

**TELEPHONE:** To call the reception dial 91.  
To call from one room to another, simply dial the room number. Calls from room to room are free of charge.  
For an outside line dial "0" and then the number you desire.

**International area codes:**

Germany	0049	Italy	0039
USA	001	France	0033
England	0044	Switzerland	0041

(e.g. 0-0049 - city code without "0")



**TEA STATION:** You will find our tea station in front of the breakfast room. It is available to you free of charge from 9.00 a.m. until 9.00 p.m.

**TOURIST INFORMATION:** It is at the Mozartplatz (5 minutes walking from our hotel).  
**Opening hours:** 09.00 a.m. until 6.00 p.m.

**TOURS:** Please ask at the front desk! We are prepared to help you!

## U

**UMBRELLA:** You may borrow an umbrella at the reception against a deposit of € 15.00 or buy it at the same rate.